

Zoelnsights: Frequently Asked Questions

If someone purchases the premium account for recording keeping+ during an intense period of health needs, what would happen to the records if they no longer want to or can keep up with the annual payment? What is the process for ending the account?

Premium account can be purchased monthly at \$5/month or annually at \$50/year. The subscription can be cancelled at any time from the profile menu. Once cancelled, the account is returned to the free version after the subscription cycle. You can continue accessing your journals with the free version, but the attachments are limited to 1GB of storage. Caregivers are also disconnected. If you resubscribe, your attachments are returned from the archive. If you choose to delete your account, all files including the archive are deleted. The features for the free and premium are located here: <https://www.zoelnsights.com/pricing>

For someone caregiving as POA & Personal Directive agent for a senior: is there capacity to keep financial records & records for living arrangements + ?

POA and records can be attached to a 'quick note'; It's like a post-it note with attachments. The system doesn't track financial records like excel. Records can be uploaded as attachments and with the text search feature find them easily. The text search feature is a premium feature.

If I wanted to 'gift' someone with a premium account, is there a way I could make payment & 'pass it on' to the individual for them to set-up?

There is currently don't have the ability to gift a premium account but an interesting idea! When you subscribe, you receive a 30-day trial of the premium account.

Is this application just for cancer patients?

No, the application can be used by anyone who wants to focus on health optimization. Our goal at Zoelnsights is to provide a platform to help all people live their best possible life and it's not limited to disease or diagnosis.

Can I have an account for my other children?

Yes! Anyone can create account to track their health data and create a virtual binder. With the premium feature you can add unlimited number of Caregivers. This means you can have your whole family on Zoelnsights.

For more information please visit our [Website](#).

